

Performance Report

2023



Our mission is saving lives at sea

Our vision is that with our support everyone can enjoy Aotearoa New Zealand's waters safely and with confidence.

Who we are

Coastguard Tautiaki Moana is the charity saving lives at sea.

We're on a mission to help Kiwis get the best out of their time on the water, safely and with confidence.

This year our 2,001-strong volunteer whānau gave their time to help bring nearly 6,300 boaties back home safely – from Cape Rēinga to Bluff

and across the coastlines, major lakes and rivers of Aotearoa.

We save lives by teaching Kiwis to make the most of our waters through our education programmes and community initiatives, by providing critical marine communications infrastructure and safety information services.

None of this would be possible without the financial support we receive from our funders, donors, members and partners who generously give to Coastguard, so that our volunteers can continue to be there when boaties need them most.

Contents

Where we are	4
The difference we've made in the last year	5
From the President and Chief Executive	6
Our Ingoa Māori	8
Our Strategy	9
Search and Rescue	10
Communications	14
Education and Community Engagement	18
Fundraising Feature	23
Our Finances	24
Our Sector Partners	32
Our Supporters	33



Banu Pashutanizadeh, Coastguard Auckland Air Patrol Volunteer.



Jade, Grant and Ethan Rigby, Coastguard Manawātū volunteers.

Where we are










The difference we've made in the last year

 **63** Units

 **100** rescue vessels (including rescue water craft)

 **2** search aircraft

 **13** locations providing 24/7 Coastguard Radio watch across New Zealand

	2022/2023	2021/2022
 Total incidents	2,596	3,298
 People brought home to safety	6,300	7,939
 People rescued	142	132
 People who are alive because Coastguard was there	6	25
 Radio calls received	199,724	245,854
 App Trip Reports	44,854	49,203
 Total volunteer hours	273,269	261,000

Welcome

From the President and Chief Executive

Tēnā koutou,

As we reflect on the last year, we are proud to acknowledge the remarkable commitment and impact of our Coastguard Tautiaki Moana whānau and supporters. In a turbulent year that has seen Aotearoa rocked by cyclones and severe weather events, Coastguard volunteers and staff have applied their skills and training on and off the water in service of their communities.

Through the application of their training, our Coastguard people have enabled 6,300 Kiwis to return home safely to their families from our harbours, rivers and lakes. Over the twelve months from July '22 to June '23, the organisation responded to 2,596 incidents. Of these, 398 were classified as urgent or life-threatening, leading to the rescue of 142 individuals and the saving of six lives. These numbers are a reminder to all of us how quickly incidents can occur or conditions can change when on the water and the importance of good preparation for all eventualities.

During the severe weather over Auckland Anniversary weekend and again during Cyclone Gabrielle, Coastguard volunteers responded proactively to prepare their communities and then reactively as events occurred. From Northland south to the East Cape, Coastguard people worked with boat owners to secure assets and get ready for the impending bad weather. On the water, Coastguard Auckland and Coastguard Great Barrier volunteers were called on to assist with the rescue of a yacht and its owner adrift north of Great Barrier Island in terrible conditions, before the New Zealand Navy deployed a frigate to complete the mission.

Sadly, these times will also be remembered at Coastguard for the impact on our own community at Coastguard Titirangi and for Cyclone Gabrielle's impact on Hawke's Bay. In the aftermath of

Gabrielle, Coastguard Hawke's Bay volunteers put their teamwork and training to good use as part of their community's response to the devastation; using their Napier base as an incident management centre from which to coordinate marine search activities. In Titirangi, the team suffered the loss of their 40-year-old base when a landslide destroyed it. Thankfully no one was harmed in the event and following repair their rescue vessel has been returned to service from a new base in Onehunga.

As a consequence of a summer dominated by poor weather it's unsurprising that we have seen a decrease in on-water activities compared to the previous year. Adverse weather conditions, combined with the reopening of our borders post COVID-19, are considered to be the principle contributors to a drop in on-water activity after several years of growth. Tragically the increasing preventable drowning toll that we reported last year continues to grow, with 94 drowning fatalities in 2022, the largest annual loss for the past decade. With 31% of fatalities associated with recreational craft, it is evident that our vision 'that with our support everyone can enjoy Aotearoa New Zealand's waters safely and with confidence' requires persistent efforts to be realised. Regrettably we believe that many of these deaths could have been prevented if lifejackets had been worn, and we will continue to be unrelenting in our advocacy for the mandatory wearing of lifejackets on vessels six metres and under when underway.

Key to the achievement of our vision is the role that education and community engagement plays. In the last year 8,548 learners have taken part in 21 programmes, with a diverse representation of students alongside a substantial online and distance learning

community of 5,138 individuals. In the last year we have achieved remarkable success in the growth of our school Safe Boating programme, increasing the number of participants from 45,000 to over 67,000. Looking forward we are committed to the modernisation and growth of our education products and programmes in all their forms, including further investment in online learning to compliment our established classroom teaching.

To achieve our education aim, this year we have taken steps to integrate Coastguard Boating Education more closely with Coastguard New Zealand, a move that we believe is already bearing fruit. Working alongside Boating Education, our Community Engagement team have enjoyed repeated success with their programme of activities that has included a successful Old4New lifejacket campaign, a refreshed and highly popular Bar Awareness programme and the bringing to life of our Māori and Pasifika Strategy through a diverse range of activities with iwi and Pasifika community groups.

As an organisation we are pleased with the progress we have made delivering our strategy in the last year. Our three internal goals that support our service delivery remain unchanged from last year: ensuring we have the right people in the right place, supporting our volunteers and ensuring that all our people have the right tools and equipment to achieve the mission. Highlights this year have included the success of our second national recruitment campaign, strong progress in the development of a modernised Radio Operator and Air Patrol training syllabus, the extension of our range of volunteer training courses and the extension of finance support to Units to name just a few.

Today's inflationary environment means that the delivery of our lifesaving outputs comes with a growing cost, while the after-effects of COVID-19 have presented challenges in sustaining and growing our fundraising, membership, and other income streams. In the face of these headwinds it is pleasing to report a cash profit of \$420k and an accounting loss of \$1,268m. While we work with partner organisations in the NZ recreational safety and SAR sector to advocate for improved financial support, we will continue to develop our organisation's ability to raise funds through established and new means.

As we look to the future, we're committed to ensuring that Coastguard is relevant for all water enthusiasts whatever their waka, and that our purpose, products and services are understood and accessible to all New Zealanders, regardless of their culture, gender or background. As we show in this report, that work is well underway in our "Deeds not Words" and we believe that our gifted ingoa Māori (name) Tautiaki Moana (see page 8) perfectly expresses our ambition and responsibility for the future.

As we started our report, so we will finish it: by acknowledging our Coastguard whānau: our volunteers, staff and supporters and the wider system of partners that we work with to deliver on our mission. Thank you for your time, energy and personal sacrifice during what has been another challenging year. It is a privilege to stand shoulder to shoulder with such a great team and play a part in an organisation that makes such a lifesaving difference across Aotearoa.



Bennett Medary
President
Coastguard New Zealand
Tautiaki Moana Aotearoa



Callum Gillespie
Chief Executive
Coastguard New Zealand
Tautiaki Moana Aotearoa

“ As we look to the future, we're committed to ensuring that Coastguard is relevant for all water enthusiasts whatever their waka. ”



Coastguard New Zealand Board

Bennett Medary President

Carolyn Tapley Elected Board Member

Bob Gray Elected Board Member

Jerry Bardon Elected Board Member

Andrew Murray Elected Board Member

Commodore Melissa Ross RNZN Appointed Board Member

Danny Tuato'o Appointed Board Member

Liz Urquhart Appointed Board Member

Susan Doughty Appointed Board Member

Our Ingoa Māori

Tautiaki Moana Aotearoa

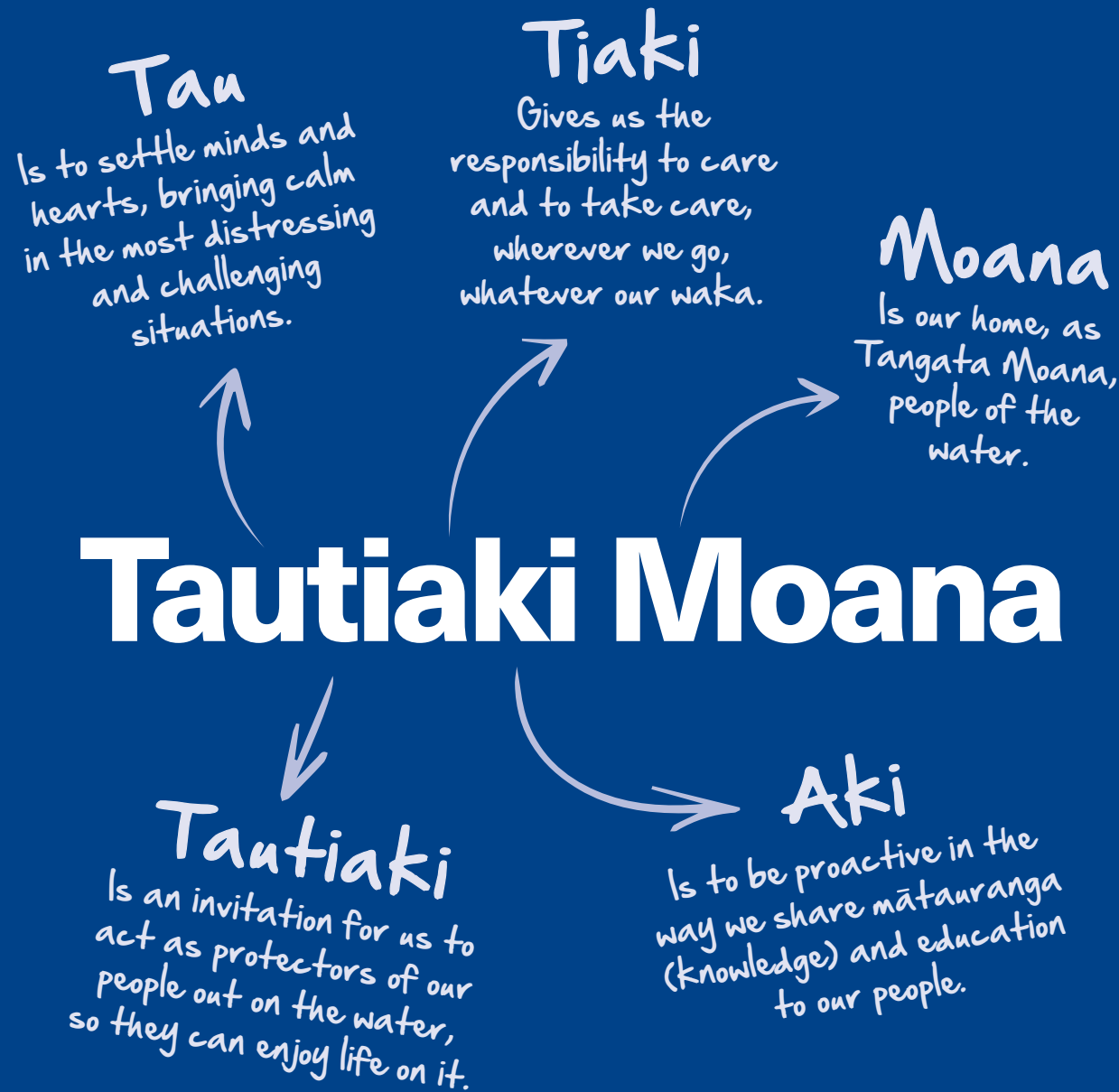
For New Zealanders, being in and around the moana is part of the fabric of our culture, our identity and whakapapa (genealogy).

Our ingoa Māori is a living name that acknowledges our past, our present and our future. This precious taonga was gifted to us in August 2021 and ever since it has been our collective responsibility to uphold the mana of the name through everything we do.

The genesis of our ingoa is founded in our mahi, which is championed by our whānau of doers. Dedicated volunteers

and staff who are on the water, in the sky, behind the radios, at our Units and in our offices, putting in the mahi every day to fulfil our mission.

Tautiaki Moana is not a literal translation of Coastguard New Zealand. Instead, it explains the actions we take to ensure that with our support everyone can enjoy Aotearoa New Zealand's waters safely and with confidence.



We are the charity saving lives at sea
Our vision is that that with our support everyone can enjoy Aotearoa New Zealand's waters safely and with confidence

How we save lives

Search and Rescue


Communications


Education & Community Engagement




Committed to Wai Ora 2025
Working together to reduce drownings & injuries

Our strategy goals


Having the right people, in the right place
To respond to a call for help


Giving our people the support they need
To enable them to focus on the mission


Having the right tools & equipment
To complete the mission safely & effectively

Built on strong foundations

Sustainably funded

Effective governance

The skills to shape our business

Search and Rescue

Having the right people in the right place to respond to a call for help.



Coastguard Hawke's Bay

Cyclone Gabrielle tore through Aotearoa in February leaving behind a devastating amount of damage. Coastguard volunteers across the motu swung into action to support their communities, especially those in the worst hit areas.

As we all sadly saw, Cyclone Gabrielle's biggest impact was felt in the Hawke's Bay and Gisborne regions. Coastguard Hawke's Bay volunteers worked incredibly hard alongside the community to help where needed and make sense of the widespread devastation, despite their own homes, loved ones and livelihoods being impacted by the storm. In addition to their efforts, Coastguard worked closely with other emergency service partners, including the Police National Dive Squad and the Navy Hydrographic Team, to search for Joseph Ahuriri, who was missing as a result of the storm.

During the initial days of the response, Surf, LandSAR, and Coastguard operated as virtually one team, sharing incident management responsibilities and supporting each other's activities. This collaboration was crucial in the success of the response efforts and highlights the dedication and selflessness of the Coastguard Hawke's Bay volunteers in serving their community during times of crisis.

Moreover, the Coastguard Unit offered space to the local Surf Callout squad to store their boats and gear at their base, as part of their efforts to future-proof their operations. LandSAR also used their buildings as an Incident Management Team (IMT) base, demonstrating their commitment to collaboration and teamwork in emergency situations.











This was an ongoing theme for Coastguard volunteers throughout the region during the response to Cyclone Gabrielle – you don't have to be on the water to be valuable. Using their vast skills, experience and relationships with other agencies, volunteers were out on the frontline supporting their communities whether delivering food or ensuring there were enough sandbags to go around. This spirit and sacrifice can't be taught – it's simply how people respond in crisis situations.



Coastguard Hawke's Bay volunteers in pile of slash.

“ You don't have to be on the water to be valuable. Using their vast skills, experience and relationships with other agencies, volunteers were out on the frontline supporting their communities. ”

Key Search and Rescue Statistics

 381 incidents Cat 1	 3,080 health & safety hours
 17 incidents Cat 2	 3,468 MOSS hours
 2,198 incidents CG ops	 26,145 incident hours
 45,178 admin hours	 16,772 maintenance hours
 74,989 training hours	 9,996 public education hours



Coastguard Hawke's Bay volunteer Dylan amongst the devastation.



Leading a group out of flooding.

Coastguard Waiuku

On Sunday November 6, 2022, Coastguard Waiuku volunteers responded to what would turn out to be one of the most tragic incidents of the past 12 months.

Just before 1800, the Unit was alerted to an urgent distress call off Clark's Beach in the Manukau Harbour. Two survivors had made it to shore and raised the alarm about a six metre runabout which had capsized hours earlier with five people on-board.

Alongside other emergency services, volunteers quickly launched both of their rescue vessels, Counties Power Rescue and NZ Steel Rescue, en route to the vessel's last known location. With light fading, volunteers were guided by the Police Eagle Helicopter to the upturned hull, with rescuers quickly finding two of the missing people in the water. With the assistance of the Westpac Rescue Helicopter, the two were brought on board and first aid was administered immediately. Thankfully some of the crew had just undertaken a first aid refresher and the training kicked in automatically. Sadly, one person was unable to be revived.

With one person still missing, it was decided to leave the smaller rescue vessel, Counties Power Rescue, on scene to search for the missing person while NZ Steel Rescue made a high-speed transit to meet up with an awaiting ambulance and transfer the conscious casualty. At approximately 2100, the team handed over the casualty and rejoined the search for the final person. A short time later the Police Incident Management Team stood both rescue vessels down and asked them to tow the upturned hull back to the Te Toto boat ramp so it could be recovered as part of the wider investigation. More than three hours passed until the recovery truck arrived with volunteers then providing initial police

statements. At 0230, volunteers washed down the rescue vessels and debriefed as a Unit, with Coastguard New Zealand providing support.

At 1000 the following morning, volunteers were back on the water and recommenced the search for the missing person who was identified as a 10-year-old boy who was at school with some of the volunteer's own children. The search continued for two more weeks before being suspended with the child never found. For some of the crew it was the first time they had faced such a challenging operation, but they were led by some incredible capable masters whose leadership throughout was impeccable.



Coastguard Sumner

A rainy early May afternoon in Sumner almost ended in tragedy following a capsizing.

At 1330, emergency services including Police, Rescue Helicopter and Coastguard were alerted to a vessel in difficulty on the bar near Sumner Beach. Eight volunteers quickly responded, with an experienced three-person crew launching Hamilton Jet Rescue in just over 10 minutes following being paged.

In messy sea conditions, volunteers sped to the scene, running parallel to Sumner Beach. Thanks to their local experience and information to hand, four people were swiftly picked up from the water. Fortunately, all were wearing lifejackets. The patients

were then transferred to shore experiencing mild hypothermia symptoms where they were supported by a Coastguard volunteer until ambulances arrived.

During the incident, Coastguard Sumner skipper Heather McDonald said that it was close to low tide, and the bar had metre-high waves breaking at the time. McDonald praised the volunteers efforts, describing the rescue as a textbook operation. The proximity of many volunteers living and working near their base allowed for a quick response, resulting in a positive outcome.



Coastguard Marlborough

On December 29, 2022, at 1700, Coastguard Marlborough received an urgent distress call from a vessel struggling with engine trouble anchored perilously off Stephen's Island.

The situation was dire, as the MetService had issued gale force warnings for the Cook Strait.

Recognising the potential danger if the vessel's anchor was to give way in the unprotected waters near the island, the Unit launched Bluebridge Rescue immediately. Skippers Scotty and Kim were assigned to lead the tasking alongside crew members Maurice and Mark. Understanding the gravity of the situation and the distance from their base, a second Skipper was called in to provide necessary assistance.

As the team set out, they were met with unforgiving weather conditions. The wind howled, and the waves tested their every



move. Maurice and Mark recounted the harrowing journey, describing how they found themselves lifted off their seats as the boat fell off the waves.

Despite the turbulent conditions, volunteers arrived on scene around 2100 and managed to get one of the vessel's engines started. However, their challenges didn't end there. A broken anchor windlass further complicated the rescue effort, leaving them with no choice but to make a difficult decision - they had to cut away the anchor to expedite their return to safety.

Throughout the ordeal, communication was critical and was manned by volunteer Shari, who also oversaw a second call for assistance inside Queen Charlotte Sounds during the evening.

After a grueling and intense seven-hour struggle which used 600 litres of fuel, Bluebridge Rescue successfully arrived back in Picton around 0150. The crew's dedication and selflessness in the face of extreme conditions saved lives that day and highlighted the vital role played by Coastguard volunteers.

“ As the team set out, they were met with unforgiving weather conditions. The wind howled, and the waves tested their every move. ”

NZSAR Award winners

Coastguard Tairua-Pauanui volunteers as well as Coastguard Nelson's Rosie Musters were among those recognised for their contributions to search and rescue, receiving special accolades at the 2022 NZSAR Awards at Parliament in May.

Volunteers from Coastguard Tairua-Pauanui (Andrew Gibson, Fred Crawford, Michael Flocks, Dale Scholson, Kenneth Bush and Dan Steinemann), alongside other local agencies were recognised for the rescue of three adults and two children from the Tairua Harbour bar in January last year. Coastguard volunteers aboard Pauanui Rescue quickly arrived on the scene and worked with surf lifeguards to right the overturned boat and access the trapped adults. Rescuers on the beach worked to resuscitate the trapped individuals, and three rescue helicopters were called to transport the victims to the hospital. Unfortunately, one adult died.

Coastguard Nelson's Rosie Musters was recognised for her long service and commitment to search and rescue, not only in the Tasman region, but across Aotearoa.

Rosie has been a valued Coastguard volunteer for over 20 years,

initially setting up and running the Coastguard Air Patrol service and later transitioning to volunteering on rescue vessels. Rosie now serves as head of Coastguard Nelson's training arm, training and assessing volunteers in her Unit and across the district. Rosie also provides training to the public through Coastguard's Boating Education arm and is an invaluable Incident Manager. She is well-regarded for her efforts in recruiting, training, and mentoring women as volunteers and her recent contribution to upskilling Coastguard Nelson volunteers in the operation of their new rescue vessel.

Rosie was also given the top international award for an individual in Search and Rescue at last year's International Maritime Rescue Federation (IMRF) Awards, underpinning her incredible service to her community and all water-users.



Coastguard representatives at the NZSAR Awards.



Andrew Gibson, Coastguard Tairua-Pauanui



Rosie Musters, Coastguard Nelson

Communications

Giving our people the support they need to enable them to focus on the mission.



Key Communications Statistics



82,259 radio watch hours



199,724 radio calls



44,854 trip reports via Coastguard App

Coastguard Waihou Bay wāhine providing comms support to fishos

In the isolated coastal town of Waihou Bay is a dedicated team of volunteers who work tirelessly to ensure the safety of those at sea - all from land.

Coastguard Waihou Bay plays a critical role in the local community providing essential assistance to those in need.

The roots of Coastguard Waihou Bay can be traced back to the 1960s when a small group of individuals began watching over boats and taking calls from the Waihou Bay Lodge. Over time, they installed repeaters in strategic locations like the Kemp property at Cape Runaway and eventually established a repeater and shed at Potikirua, where it remains today.

The official Coastguard Unit came into existence in 1985, thanks to the support and assistance of the Waihou Bay Sports Fishing Club. As the years passed, the Unit flourished, hosting fishing tournaments sponsored by local businesses and private individuals. It became renowned for its game fishing opportunities, attracting recreational fishos from far and wide during the summer months.

At the heart of Coastguard Waihou Bay are its five dedicated volunteers who serve as Radio Operators (ROs) who play an essential role in Coastguard's Communications team. While Waihou Bay does not have a dedicated Coastguard building, the Unit operates smoothly with its simple, yet effective setup.

The team operates with five women rostered on for a week at a time, working from their homes where they have base radio sets installed. They are also equipped with handheld radios, allowing them to go about their daily lives without being tied to the base set.

Initially, the ROs conducted multiple "skeds" throughout the day, taking calls and providing assistance to skippers at sea. Presently, the Unit monitors CH65 from 0900 to 1745, with Coastguard Radio taking over the watch during other hours.

The volunteers at Coastguard Waihou Bay are all remarkable, many of whom have personal connections to the sea. Some were recreational fishos themselves, while others have family members involved in commercial fishing for crayfish off the East Coast. Their passion for marine safety and their love for the local fishing community drive them to selflessly devote their time and skills to Coastguard.

Interacting with fishos and ensuring their safety while they are at sea brings immense satisfaction to these volunteers. They take pride in looking after their fellow mariners and have adopted the Coastguard Trip Reporting platform to enhance their services further.

Although Waihou Bay does not operate a rescue boat due to its small and dispersed population, the Coastguard Unit plays a crucial role in coordinating assistance for distressed vessels. Most of their taskings involve providing tows to boats facing mechanical issues.

Recently, a local resident reported witnessing a small inflatable tender attempting to navigate extreme and impossible conditions at the boat ramp. The tender disappeared without radio contact, leading to a rescue mission being launched. Thankfully, it was later discovered that the tender belonged to a yacht anchored in the Whangaparaoa River mouth, and the crew were found to be safe.

With strong relationships with local emergency services like St John and FENZ and nearby Coastguard Units, the wāhine at Coastguard Waihou Bay play an indispensable role in ensuring the safety of boaties along the coast - further highlighting the role Communications plays in our search and rescue capabilities.

Meet volunteer Radio Operator Matt Shelton

Meet Matt Shelton, an exceptional Coastguard volunteer who serves as both a North Shore wet crew member and a Communications North Radio Operator.

With a background in amateur radio and IT, Matt's commitment to community service and passion for water activities have led him to excel in Coastguard. His dedication was recognised when he received the Communication / Incident Management Volunteer of the Year Award in 2022.

Matt's journey into volunteering started in the Scouting movement at a young age, where community service played a central role. Returning as a Scout Leader as an adult, he developed a deep-rooted desire to make a positive impact in his community. His flatmate, already a Coastguard volunteer, encouraged him to join, despite his limited boating experience from Scouts.

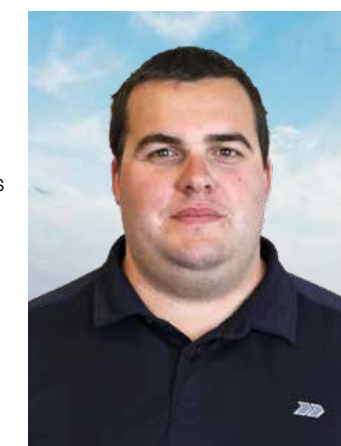
Embracing the opportunity, Matt found a welcoming and supportive environment within the Coastguard whānau. Despite his learning curve, he completed two years of training to become operational on the rescue vessel. The camaraderie and friendship he developed with volunteers from diverse backgrounds were the highlights of his training experience.

Utilising his amateur radio expertise and IT skills, Matt expanded his involvement by becoming a Radio Operator in the Coastguard Operations Centre. In this role, he handles

distress calls, coordinated responses, and aids in various non-SAR functions.

Amid the serious nature of their responsibilities, Matt enjoys the friendly and supportive atmosphere. Throughout his volunteering journey, Matt has participated in various search and rescue operations, making a difference in incidents ranging from minor engine breakdowns to tragic fatalities. His greatest satisfaction is getting someone home safely after something has gone wrong and they've needed our help.

For Matt, the best part about being a Coastguard volunteer is the strong bonds formed with fellow team members. Despite their individual quirks, their shared goal of helping others creates a close-knit community. To those considering Coastguard volunteering, Matt encourages them to join, regardless of boating experience. With a positive attitude and comprehensive training, anyone can contribute to our rewarding mission.



Communications support in boat sinking in Gulf on first outing

When a report of a vessel in distress comes in, it's the job of our dedicated Communications volunteers and staff to respond and coordinate the appropriate response.

Of course, with every different situation, the decisions made in radio rooms across Aotearoa can often be the difference between help arriving in time or not.

A perfect example of this is from Good Friday - April 7, 2023. Just before 1500, three people on a vessel near Tiritiri-Matangi Island reported that their five metre fibreglass runabout was taking on water. It was their first trip on the vessel. The Coastguard Operations Centre quickly issued a Distress Relay on CH16 at 1450, with Coastguard Auckland and a vessel of opportunity responding. A further Distress Relay was completed on the local Coastguard VHF channels CH60, CH64 and also CH16 at 1453.

With the exact capsizelocation unknown and broken communications with the vessel, the Coastguard Operations Centre asked the vessel to call 111 so Police could get an exact location through their cellphone GPS. In the meantime, Auckland Coastguard Air Patrol were activated to respond, with volunteers already in the air and now en route to the area.

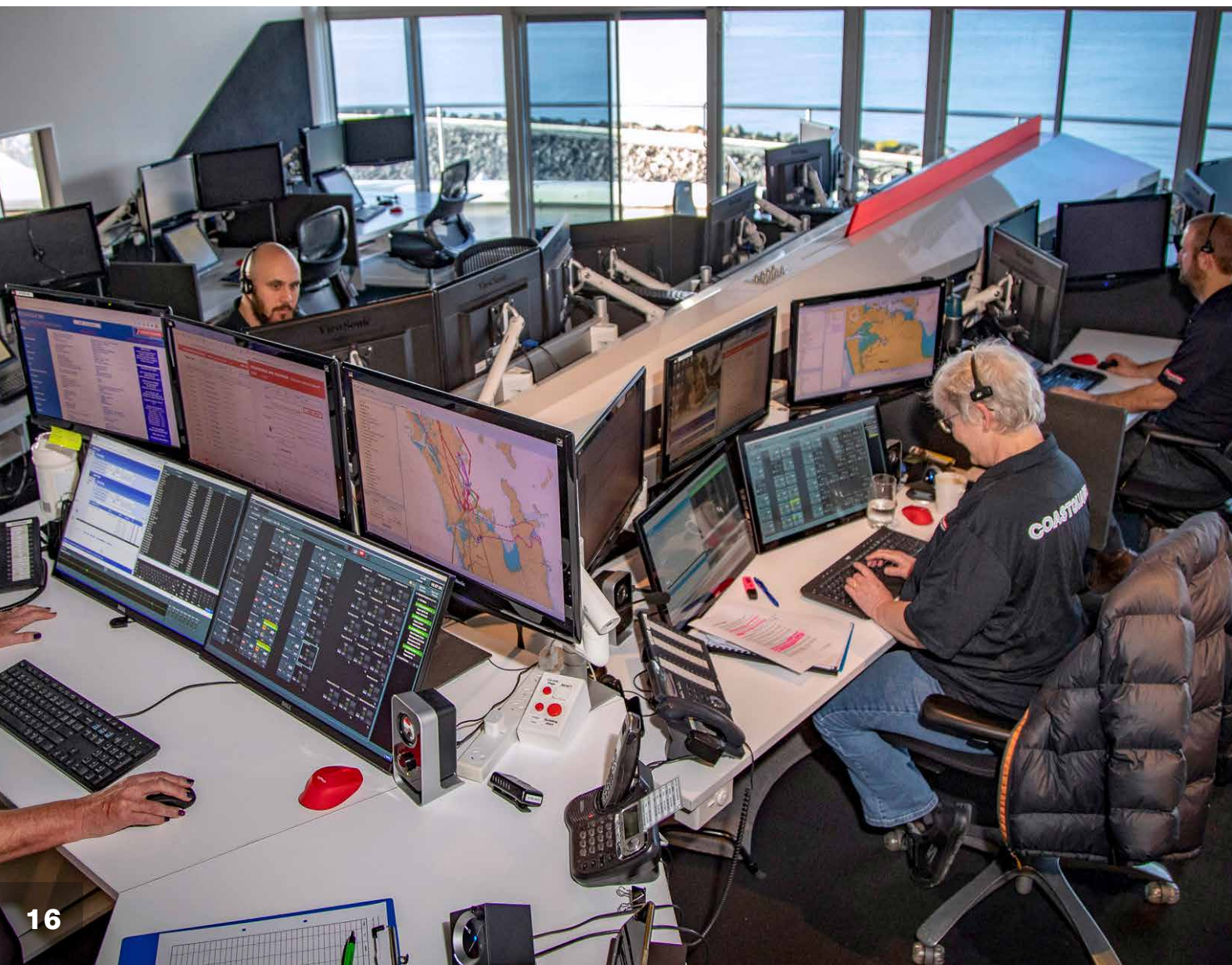
Just after 1500, the Coastguard Operations Centre had activated two further Coastguard vessels, Coastguard Auckland's Lion Foundation Rescue and Howick Rescue 1 - the latter already at Waiheke Island following an earlier incident. In under 10 minutes, the Coastguard Operations Centre had four Coastguard assets

en route towards the Whangaparāoa Peninsula and was also working closely with the Police Maritime Unit and Police Eagle Helicopter, every minute critical to ensuring the three people could be rescued in the choppy conditions.

At 1521, the trio wearing lifejackets were spotted in the water by Police Eagle Helicopter. With Howick Rescue 1 being the closest Coastguard vessel, volunteers were led by the Coastguard Operations Centre and Police to locate the three people in the water, bringing them on-board for medical attention. Coastguard Auckland's two vessels remained on stand-by close-by if required, while Auckland Coastguard Air Patrol flew above.

As the three people had been in the water for close to 30 minutes, they were suffering from hypothermia and required immediate assistance. The Coastguard Operations Centre coordinated an ambulance to meet Howick Rescue 1 at Gulf Harbour, a short distance from Tiritiri-Matangi Island. At 1544, Coastguard Howick transferred the three patients to the ambulance, while the other three Coastguard assets were stood down and returned to base. At 1559, the Coastguard Operations Centre cancelled the Distress Relay via VHF with all people accounted for. Volunteers on-board had a debrief of the incident before leaving Gulf Harbour just before 1700.

“ As the three people had been in the water for close to 30 minutes, they were suffering from hypothermia and required immediate assistance. ”



Education and Community Engagement

Having the right tools & equipment to complete the mission safely & effectively.



Key Education and Community Engagement Statistics

 **11,382** fundraising hours

 **9,996** public education hours

 **8,548** learners enrolled across **21** programmes

Te Anga Whakamua o Tautiaki Moana Aotearoa

Our Māori & Pasifika Strategy

Te Anga Whakamua o Tautiaki Moana is our inaugural Māori and Pasifika Strategy. Aligned with our vision that everyone enjoys our waters safely and with confidence, this strategy is our first effort to address the inequity illustrated by drowning rates for Māori and Pasifika people in Aotearoa.

Developed by Te Pūhara Mana Iwi, our Māori, Pasifika and Asian advisory group, this strategy delivers on our commitment to Wai Ora 2025, New Zealand's Water Safety sector strategy and has six pou or pillars with associated success factors.

Tautiaki Moana:

Leads by example

Demonstrates deepened respect for Te Ao Māori

Has strong and respectful relationships

Cares for its people

Reflects the communities it serves

Resources are accessible

With thanks to board member, Commodore Melissa Ross, the organisation has developed a relationship with Te Taua Moana, the Royal New Zealand Navy's Marae.

In the past year, our commitment to Wai Ora 2025 has become more and more visible in workstreams across the business. Paired with our people's genuine eagerness to expand their knowledge in Te Ao Māori, we've been able to plan and complete more meaningful mahi that brings about improved outcomes for our Māori, Pasifika, and Asian communities. Through visible leadership from our board, senior leaders and staff, we've been fortunate to receive opportunities to socialise Wai Ora and the preventative mahi we are rolling out in this space. By invitation to forums like the Water Safety New Zealand AGM 2022, the Land Safety Forum, and Wai Ora Tāmaki Makaurau, we've been able to present on our Te Ao Māori journey, with other organisations in the search and rescue sector taking note.

Our dedication to Wai Ora 2025, the strategic plan of the New Zealand Water Safety sector, is central to our organisational strategy and Te Anga Whakamua initiative.

As we continue increasing our knowledge of Te Ao Māori, more opportunities arise for volunteers and staff to visit marae from across the motu. To ensure our organisation is entering marae with our best foot forward, kaiako - teachers from Ōwhata Marae in Rotorua, have delivered a kaikaranga training programme to eight of our wāhine enabling them to learn how to call at the beginning of a pōwhiri. The eight trainee kaikaranga include

volunteers, staff and one board member and they have already begun supporting Pererika at official occasions such as mihi whakatau to welcome new staff and at the Boating Education Tutors' Forum.

Under the guidance of our Kaihautū Māori Pererika Makiha, our Units have been building relationships with local mana whenua.

This process of whanaungatanga - connection and relationship strengthening through working together, is integral to the success of Te Anga Whakamua and works to achieve more than three of the strategy's pou. Last year, Coastguard Kaipara opened a bar awareness seminar with a mihi whakatau - a traditional Māori welcoming ceremony, which led to an opportunity for our Day Skipper and In Water Survival courses to be taught to members of Ngāti Whātua ki Kaipara. This connection was cemented further by the establishment of a lifejacket hub to ensure whānau have access to lifejackets any time they're heading out on the water, as well as Kaumātua support for the Unit's bar education trip and blessing of the land for the Unit's new shed at Parakai. Strengthening our connection with mana whenua groups across the motu has enabled us to connect and collaborate with iwi near some of Aotearoa New Zealand's most treacherous bars. Through this mahi we are working together to educate boaters on respecting the waterways, developing their strength, abilities, and their knowledge of what to look out for before making a decision to cross a bar.



Te Taua Moana Marae.



Ngāti Whātua ki Kaipara with lifejackets provided through its lifejacket hub.



Ngāti Whātua ki Kaipara attend Day Skipper and In Water Survival Course.

Bar Awareness and Old4New

Between January 1, 2012, and December 31, 2021, there were **29 preventable drowning deaths on Aotearoa New Zealand's river and harbour bars.**

Of those 29 people:

- 12 were Pacific
- 10 were Pākehā New Zealand Europeans
- Six were Asian
- One was Māori
- 27 were male
- 16+ were on a powered boat under six metres
- 11 were on a powered boat over six metres
 - Eight of which were part of the Francie Incident in 2016
- One was on a kayak and another was on a jet boat
- 16+ died in Auckland harbours.
 - Manukau Harbour Bar & Kaipara Bar claimed eight lives each
- The Port Waikato and the Bowentown Bar claimed two lives each

Unable to ignore the irreparable damage and tragedy experienced on our bars every year, a large proportion of our focus in the last year has been on preventable actions in this space. We've achieved this through education in the classroom and on the water, in collaboration with Coastguard Units and mana whenua and building awareness on social media.

Coastguard Kaipara delivered a bar education trip in April taking 25 people out over the Kaipara Bar. Coastguard Manawātū delivered the first in a series of 10 bar awareness seminars rolling out across Aotearoa before this Christmas. These seminars are promoted on

social media, through word of mouth and in local communities, all with an aim to reach as many people as possible - especially those represented in the tragic statistics to the left.

Brave and generous survivors of bar incidents have also shared their stories in the name of increasing awareness. Robin Garret's incident on the Tairua Bar in 2021 and the near tragedy experienced by the Rigby whānau in 1998 are just two examples of these powerful stories.



Watch Robin Garrett's story. A survivor of a treacherous venture across the Tairua Bar.



Watch the story of the Rigby whānau. After a near-death experience on the Foxton Bar, dad Grant and kids Ethan and Jade were inspired to volunteer for Coastguard.

After a year's hiatus, our Old4New vans were back out on the road last summer successfully removing 3,520 old or damaged lifejackets from circulation.

Despite a State of Emergency in Northland during Cyclone Gabrielle and cases of COVID-19 disrupting this year's selling season, our teams were still able to reach 77 communities across Aotearoa and sell more than 2,400 brand-new fit-for-purpose lifejackets. Whilst a stop in Waitangi was unfortunately cancelled due to the summer's adverse weather, the Old4New team was still prepared to set up shop amongst the Waitangi celebrations, which would have enabled us to reach a large cohort of Māori and Pasifika. Despite the disruption this year, the team are setting their sights on delivering at the event next year.

Education

Like many organisations across Aotearoa, our Boating Education service has been affected by external inflationary pressures.

Alongside this challenge, we've noticed that across the board, boaties have been slower than expected to take up classroom courses again after COVID disruptions, with online Day Skipper and Marine VHF Operator's Certificates maintaining their spots as most popular courses overall. We have seen solid participation rates across our courses from our Māori, Pasifika and Asian learners who enrolled in Water Safety NZ and Maritime NZ funded programmes.

Our Kia Maanu Kia Ora (KMKO) and Folau Malu programmes which encompass Day Skipper, In Water Survival, Marine VHF Operator's Certificate and Bar Crossing Awareness have aligned more directly to Coastguard's initiatives with an increased focus on lifejacket use, bar crossing, fundamental knowledge of six metre craft and basic safety guidance.

The KMKO programme focuses on Māori. The Folau Malu programme focuses on Pasifika communities. We connect with

Māori learners through association with marae, iwi trusts and schools. These courses can be delivered in Te Reo Māori, English or with a bilingual approach. We connect with our Chinese learners from across the Auckland metropolitan area via Chinese community word of mouth and social media. These courses are delivered in Mandarin or English. We connect with our Pasifika communities through community leaders via churches and social groups.

The Safe Boating programme for primary school children continues to go from strength to strength, with a growing number of young boaties educated through the course. Given this exceptional level of engagement, a pilot programme was rolled out this year for preschoolers called Little Skippers. This programme was successfully completed by 200 youngsters and their parents, giving all involved an introduction to boating safety and more confidence in and on the water. After this initial success, funding is now being sought to expand the programme nationwide.



248 Māori learners participate in education courses through the Maritime New Zealand-funded Kia Maanu Kia Ora programme



201 Pasifika learners participated in education courses through the Maritime New Zealand-funded Folau Malu programme



162 Chinese learners participated in education courses through a Water Safety New Zealand-funded programme



5,138 learners through online programmes (Day Skipper and Marine VHF Operators courses) and distance learning courses



42 enrolled in the **Certificate in Domestic Maritime Operations** (CiDMO) programme



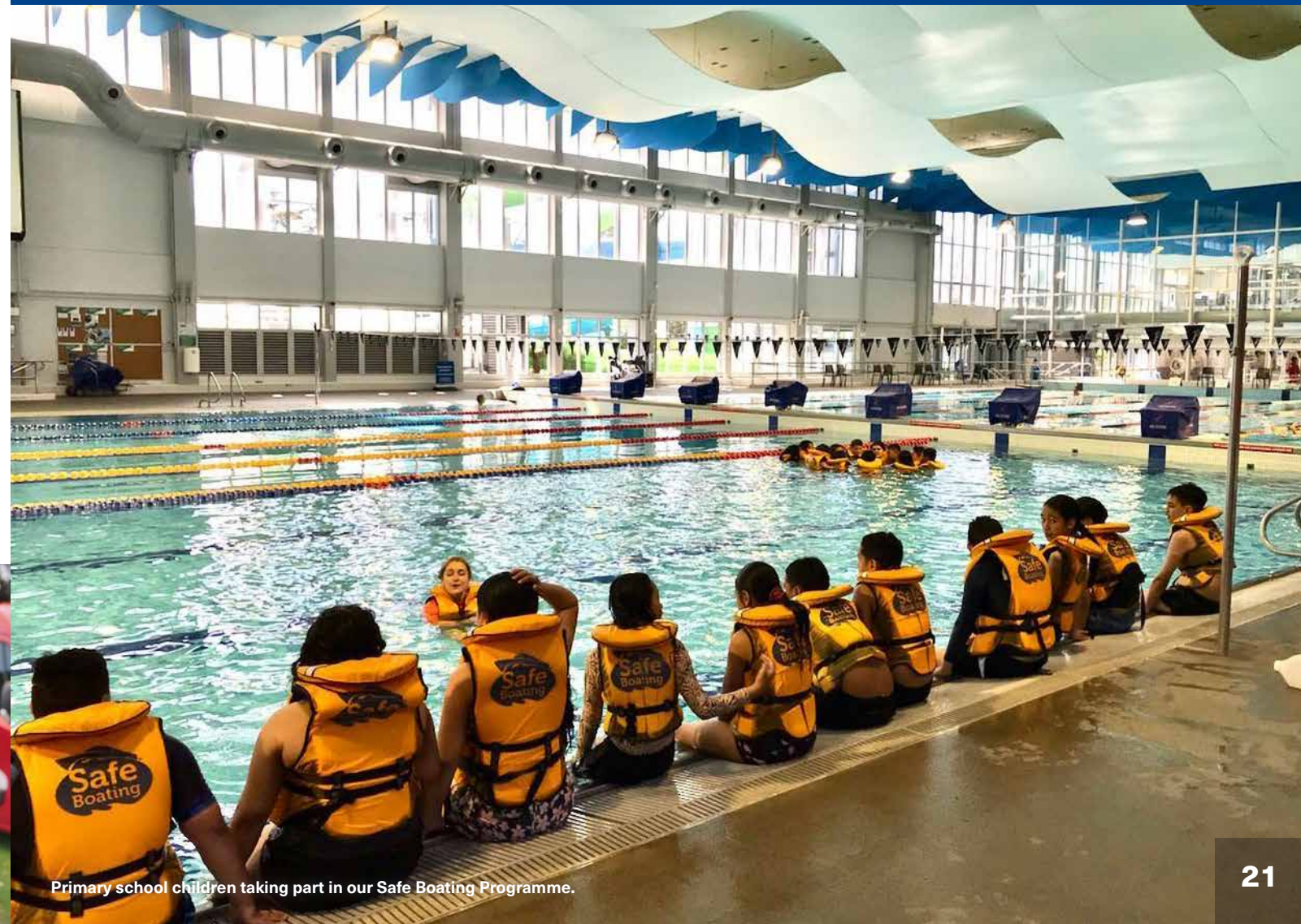
67,000 children participated in Safe Boating courses across **91** pools and aquatic centres nationally



Coastguard Kaipara Bar Education Trip.



Lolah Yee, Coastguard Community Engagement Coordinator



Primary school children taking part in our Safe Boating Programme.

Our partnership community

Partnerships with like-minded organisations who share our passion for enabling water-users to enjoy our beautiful backyard safely and with confidence remains a priority for us.

That is why it has been very exciting to announce three new partnerships in the past 12 months, all connected with our values as well as looking after people and the environment.

Hyundai New Zealand

Hyundai's involvement in various maritime initiatives, such as sponsoring the Hyundai Marine Sports Centre, supporting sailing classes, and the Spirit of Adventure programme, aligns perfectly with our mission. Hyundai's support has allowed us to make significant strides in environmental responsibility, with 20% of our vehicle fleet now being hybrid. We aim to further this by achieving an impressive 80% of our fleet being hybrid or electric by 2026.

Coastguard New Zealand Chief Executive Callum Gillespie says: "We've long admired Hyundai New Zealand's hands-on approach to re-investing in New Zealand communities, marine education and helping grow young Kiwis. We're proud to partner with an iconic New Zealand owned business that connects with our cause and genuinely wants to make a difference."

Line 7

People are at the heart of all we do, both on and off the water. For us, it's important to work with like-minded partners who want to make a positive difference in our communities. That's why we are proud to have Line 7 on-board as our national uniform supplier, a uniquely New Zealand organisation which shares our ambition to give all boaties the ability to make the most of every moment on the water.

Line 7 has been synonymous with industry-leading weather-proof clothing since 1963 and featured on Whitbread around the world yacht race teams, the 2000 New Zealand Olympic team and the World Match Racing Tour just for starters. Line 7 is an iconic part of the Kiwi lifestyle empowering all boaties to make the most of every moment on the water – whether they are a hardcore yachting or a recreational fisho.

Live Ocean

We have an increasing need to play our part in caring for the waters we love so future generations of Kiwis can continue to enjoy this way of life. That's why we are thrilled to have partnered with Pete, Blair and the team at Live Ocean.

Live Ocean are champions for the ocean with work supporting exceptional marine scientists, innovators and communicators who play a vital role in the fight for a healthy future.

This year, we've supported Live Ocean's thought-provoking World Ocean Day campaign, as well as Jono Ridler's amazing Swim4TheGulf record attempt from Great Barrier Island to Narrow Neck Beach with staff and volunteers coming together to support this significant cause.

Fundraising feature

The Lifesaving Leap

In May, 34 keen adventurers of Coastguard staff, volunteers, and friends took to the skies across the Bay of Islands, Auckland, Tauranga, Taupō, and Queenstown.

Those taking part in The Lifesaving Leap, a 12,000ft tandem skydive, raised nearly \$45k for Coastguard. With their feet firmly back on the ground, their smiling faces said it all – relief, excitement, and a sense of achievement. Fundraising events such as this are vital to the ongoing success of Coastguard. It's also an opportunity for supporters and local communities to get involved off the water. Our supporters ensure that when the call for help comes in, our volunteer whānau is equipped with the right training, know-how and resources to respond 24/7, 365 days a year. Without the generous support of our donors, we simply could not save lives on Aotearoa New Zealand's oceans, rivers and lakes.



Fundraising is key to everything we do

Without the incredible support from our supporters we simply could not deliver on our mission.

This year we've produced a special document that speaks to the incredible individuals and groups whose support ensures our assets are crewed, our volunteers have all the right training

and our people have the resources they need to complete their lifesaving volunteer mahi. Read our Gratitude Report by visiting www.coastguard.nz/about-us/annual-reports/



We're delighted to have Line 7 joining our whānau of partners.



Coastguard & Hyundai partnership marks significant milestone in our shared commitment to water safety and supporting local communities.



Some of our outstanding Lifesaving Leapers going above and beyond to raise funds for Coastguard.

Our Finances



When it comes to numbers, the figures that truly measure our success are those that capture the number of lives saved and boaties assisted on our waters. Alongside this is the number of dedicated volunteers across the country, the students educated, and the safety services delivered.

We are now into our third year as a consolidated entity. Coastguard New Zealand's revenue for the year ending 30 June 2023 was \$26,535m and expenses were \$27.821m leading to a reported net deficit of \$1.286m. A key driver of this deficit is the impact of non-cash Accounting Adjustments of \$1.706m.

A truer reflection of the overall success of Coastguard New Zealand for the year ending 30 June 2023, is our underlying operating surplus of \$0.42 million or 1.58% of total revenue.

This is a good result in what has been a challenging year in a difficult financial climate.

YOY Operating revenue:

1. Membership increased by 7.66% YOY.
2. Lottery Ticket Sales increased by 10.36% YOY.

YOY Operating expenses:

1. \$9.569m (36.64%) of operating expenses are distributed directly or indirectly to the support of Units.
2. Income development costs of \$2.6m or 11.05% of costs.

Coastguard continues to have a strong balance sheet, that supports our operations.

We would like to acknowledge the incredibly important role of the following funders. Without the support of these groups, achieving our mission would be immeasurably more difficult:

- The NZSAR Council for its support through the Search and Rescue and Water Safety Services Level Agreement.
- Lotteries Grants Board.
- Auckland, Northland, Waikato and Bay of Plenty Councils.
- The generous and long-standing support of Foundation North.
- Bay Trust and Trust Waikato.
- Rata Foundation and Christchurch City Council.
- Our members and donors.

Supporting Coastguard Units - The Highlights

Additional PPE \$328,453 Getting you the right equipment

Operational support \$770,367 Covering some of your day-to-day costs

Training project \$358,174 Building a future-proof training programme

Lottery and membership commission \$1,050,019 The benefit of new members and lottery ticket sales

Repairs and maintenance \$528,723 Ensuring we are ready to deliver the mission

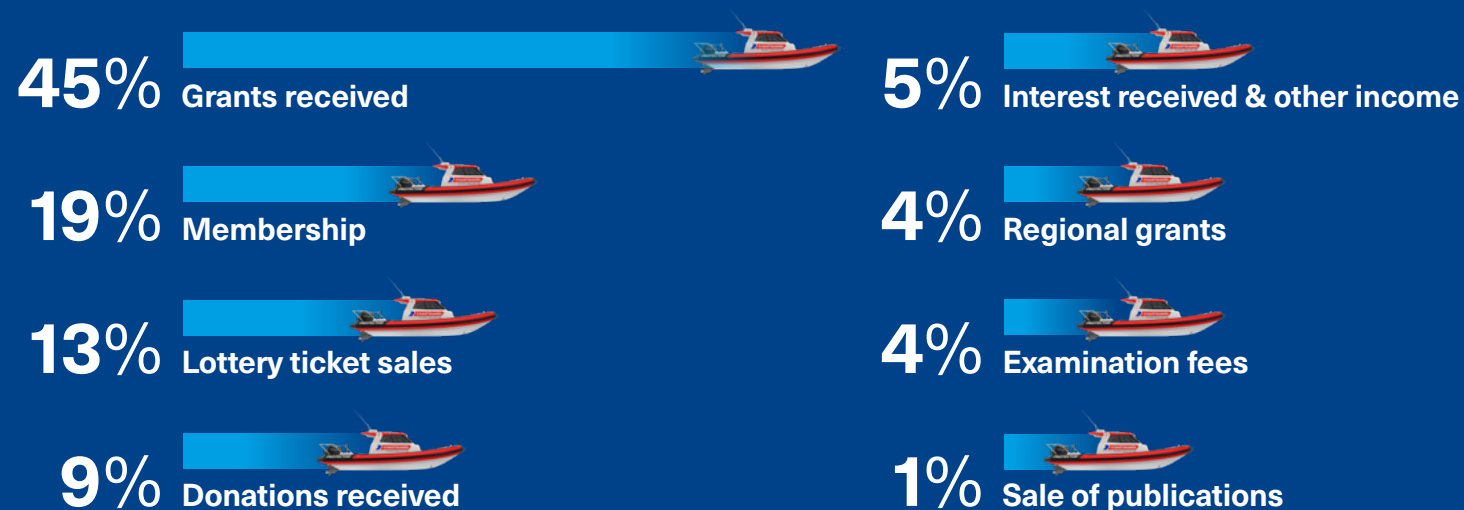
Training support \$579,392 Allowing more time on the water

Insurance centralisation \$535,859 In case of something going wrong you are covered

Asset support \$981,656 Capex provided by WSNZ, Foundation North and the Lottery Grants Board to the Units

Where operating funds came from

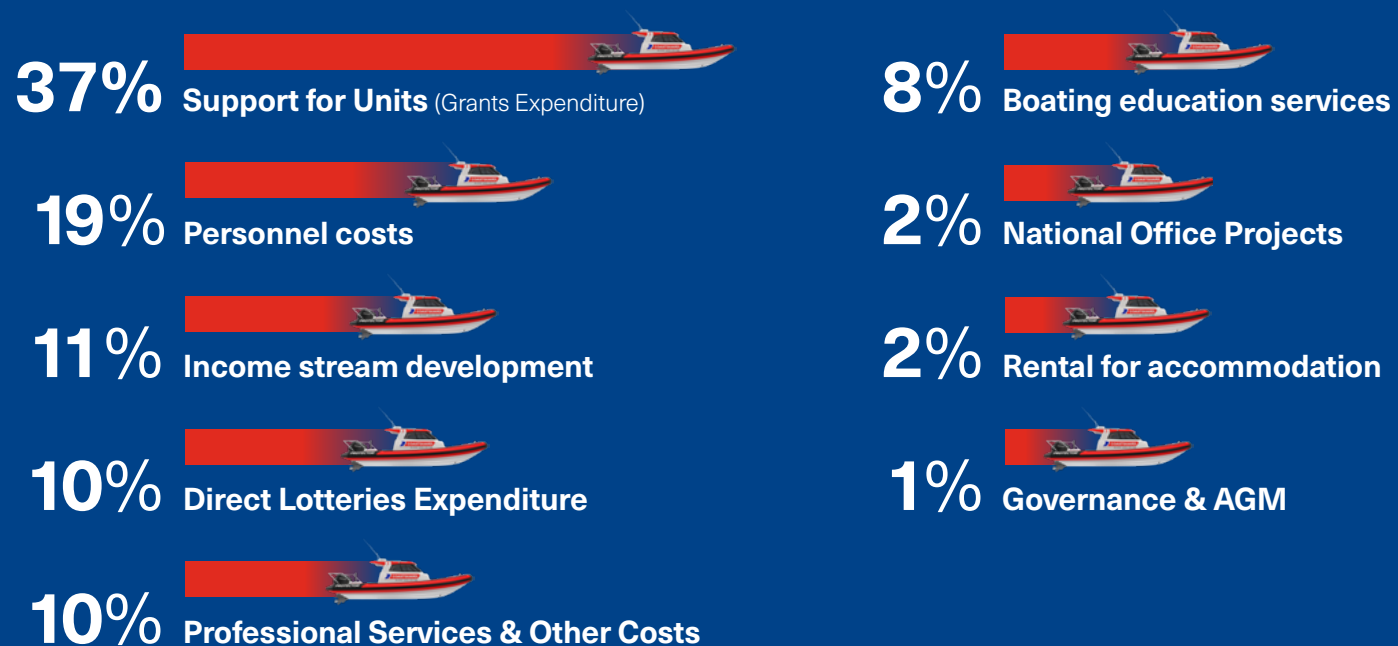
Income \$26.5m 2022-2023*



*Non-operational revenue includes: Finance income.

Where operating funds were used

Expenditure \$26.1m 2022-2023*



*Non-operational costs include Depreciation, Loss on Sale of Fixed Assets and Subs in Advance Adjustment.

Independent Auditor's Report

To the Members of Royal New Zealand Coastguard Incorporated

RSM Hayes Audit

PO Box 9588
Newmarket, Auckland 1149
Level 1, 1 Broadway
Newmarket, Auckland 1023

T +64 (9) 367 1656
www.rsmnz.co.nz

Opinion

We have audited the special purpose consolidated financial statements of Royal New Zealand Coastguard Incorporated and its controlled entities except for the separate Coastguard Units (the Group), which comprise:

- the special purpose consolidated statement of financial position as at 30 June 2023;
- the special purpose consolidated statement of comprehensive revenue and expense for the year then ended;
- the special purpose consolidated statement of changes in net assets/equity for the year then ended;
- the special purpose consolidated statement of cash flows for the year then ended; and
- the notes to the special purpose consolidated financial statements, which include significant accounting policies.

In our opinion, the accompanying special purpose consolidated financial statements of Royal New Zealand Coastguard Incorporated and its controlled entities except for the separate Coastguard Units on pages 5 to 19, for the year 30 June 2023, are prepared, in all material respects, in accordance with the accounting policies adopted by the Board.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the Group in accordance with Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)* issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We have provided agreed upon procedures engagement in respect of various lotteries certification of Royal New Zealand Coastguard Incorporated to Department of Internal Affairs.

Certain staff of our firm are ordinary members of Royal New Zealand Coastguard Incorporated and its controlled entities and trade with the Group on standard membership terms. They have no governing body or management roles or influence. Except in this regard, and other than in our capacity as auditor, we have no relationship with, or interests in, Royal New Zealand Coastguard Incorporated and its controlled entities.

THE POWER OF BEING UNDERSTOOD
ASSURANCE | TAX | CONSULTING

RSM Hayes Audit is a member of the RSM network and trades as RSM. RSM is the trading name used by the members of the RSM network. Each member of the RSM network is an independent accounting and consulting firm which practices in its own right. The RSM network is not itself a separate legal entity in any jurisdiction.

Special Purpose Consolidated Statement of Comprehensive Revenue and Expense

For the year ended 30 June 2023

Emphasis of matter – Basis of accounting and restriction on distribution

We draw attention to Note 2 of the special purpose consolidated financial statements, which describes the basis of accounting. The special purpose consolidated financial statements are prepared in accordance with stated accounting policies adopted by the Board and are intended for presentation to the members at the Annual General Meeting as the full Group consolidated financial statements will not be completed until after the meeting.

As a result, the special purpose consolidated financial statements may not be suitable for another purpose. Our report is also intended solely for the members of the Group and should not be distributed to or used by other parties. Our opinion is not modified in respect of this matter.

Responsibilities of Board for the special purpose consolidated financial statements

The Board is responsible, on behalf of the Group for the preparation of the special purpose consolidated financial statements in accordance with its stated accounting policies, and for such internal control as the Board determines is necessary to enable the preparation of special purpose consolidated financial statements that are free from material misstatement, whether due to fraud or error. The Board is also responsible for determining that its stated accounting policies are acceptable in the Group's circumstances.

In preparing the special purpose consolidated financial statements, the Board is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the special purpose consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the special purpose consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (New Zealand) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these special purpose consolidated financial statements. A further description of the auditor's responsibilities for the audit of the special purpose consolidated financial statements is located at the XRB's website at:

<https://www.xrb.govt.nz/standards/assurance-standards/auditors-responsibilities/audit-report-7/>

Who we report to

This report is made solely to the members, as a body. Our audit has been undertaken so that we might state to the members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Group and the members as a body, for our work, for this report, or for the opinions we have formed.



RSM Hayes Audit
Auckland

20 September 2023

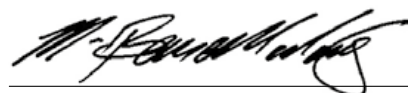
	Notes	2023	2022
Revenue from exchange transactions			
Examination Fees		1,054,683	1,213,827
Lotteries Revenue		3,462,199	3,137,210
Other Operating Revenue		589,866	570,781
Sales of Publications		197,744	295,384
SAR Reimbursements		116,147	101,006
Sponsorship		188,500	99,047
Subscriptions		4,948,223	4,596,213
		10,557,361	10,013,467
Revenue from non-exchange transactions			
Auckland Council		771,880	835,966
Bay Trust	20	130,000	129,950
Donations Received		2,289,552	2,371,455
Foundation North	20	35,111	396,277
Lottery Grants Board Funding	20	2,428,310	2,347,726
Other Grants		994,921	629,222
Service Level Agreement Funding	20	4,538,595	4,095,907
Trust Waikato	20	-	190,427
Water Safety New Zealand Funding	20	4,258,827	5,537,573
		15,447,197	16,534,502
Total Revenue		26,004,557	26,547,969
Expenses			
Administrative Overheads		4,274,412	3,299,131
Board & Governance Costs		666,222	284,866
Depreciation & Amortisation	9,10	812,393	816,628
Education Course Costs		744,117	585,302
Grants Expenditure		5,789,010	9,065,050
Impairment Loss	10	-	1,782,441
Lotteries Costs		2,648,111	2,314,442
Marketing & Fundraising Costs		2,559,100	2,397,091
National Office Projects		1,225,257	929,162
Personnel Costs		9,102,975	7,695,671
Total Expenses		27,821,597	29,169,783
(Deficit)/surplus before net finance income		(1,817,039)	(2,621,814)
Finance Income	16	530,836	28,964
Net Finance Income		530,836	28,965
Net (deficit)/surplus for the year		(1,286,202)	(2,592,849)
Other Comprehensive Revenue and Expenses		-	-
Total Comprehensive revenue and expenses for the year		(1,286,202)	(2,592,849)

Special Purpose Consolidated Statement of Financial Position

For the year ended 30 June 2023

	Notes	2023	2022
ASSETS			
Current assets			
Cash and Cash Equivalents	5	8,081,909	6,270,983
Investments - Term Deposits	6	10,621,789	8,844,376
Inventories		44,671	32,511
Prepayments and Other Assets		251,042	264,156
Receivables from Exchange Transactions	7	525,546	471,843
Assets Held for Sale	10	-	863,565
		19,524,955	16,747,433
Non-current assets			
Investments	11	1,233,765	1,174,210
Intangible Assets	9	113,541	340,217
Property Plant and Equipment	10	3,956,254	4,424,181
		5,303,561	5,938,609
TOTAL ASSETS		24,828,516	22,686,042
LIABILITIES			
Current liabilities			
Employee Benefit Liabilities	13	537,156	464,397
Income Received in Advance		3,186,946	3,297,646
Non-exchange Liabilities	14	7,579,725	4,335,477
Payables from Exchange Transactions	12	1,580,710	1,793,119
		12,884,537	9,890,640
Non-current liabilities			
Income Received in Advance		1,458,017	1,023,237
		1,458,017	1,023,237
TOTAL LIABILITIES		14,342,553	10,913,877
TOTAL NET ASSETS		10,485,962	11,772,164
EQUITY			
Accumulated Revenue and Expenses	4(i)	10,073,984	11,423,723
Course Development Reserve	4(i)	411,977	348,441
TOTAL EQUITY		10,485,962	11,772,164

For and on behalf of the Board:



20th September 2023

Bennett Medary, President

Date



20th September 2023

Carolyn Tapley, Board Member

Date

Statement of Cash Flows

For the year ended 30 June 2023

	Notes	2023	2022
CASH FLOWS FROM/(TO) OPERATING ACTIVITIES			
Receipts from exchange transactions		11,052,319	10,191,144
Receipts from non-exchange transactions		18,653,194	18,100,667
Payments to Suppliers		(17,748,898)	(17,915,869)
Payments to Employees		(9,030,216)	(7,691,042)
Transfer of AVCG Funds to Units		-	(516,769)
Net cash inflow/(outflow) from operating activities		2,926,399	2,168,130
CASH FLOWS FROM/(TO) INVESTING ACTIVITIES			
Interest received		310,768	110,556
Distributions from Investments received		(15,845)	35,280
Decrease/ (Increase) in term deposits		(1,777,413)	(3,007,302)
Purchase of property, plant and equipment		(140,632)	(1,440,767)
Sale of property, plant and equipment		551,358	1,538,560
Sale/(Purchase) of investments		(43,710)	1,459,444
Net cash inflow/(outflow) from investing activities		(1,115,475)	(1,304,229)
Net increase/(decrease) in cash and cash equivalents		1,810,925	863,902
Cash and cash equivalents at 1 July		6,270,983	5,407,082
Cash and cash equivalents at 30 June	5	8,081,909	6,270,983

Our Sector Partners

Duncan Ferner Director, New Zealand Search and Rescue Secretariat



Together with your colleagues from other search and rescue agencies, Coastguard Tautiaki Moana provides an invaluable, often life saving service to New Zealanders and our international visitors.

If you had an inkling that this year was a busy one, you would be right. Search and rescue incidents are up

20% year on year, and we are back to a level of activity we last saw pre-COVID. The traditional summer season also appears to be starting earlier and ending later. This is great news for boaties but can place more strain on search and rescue services across the motu.

Over the last year, the Government's investment in search and rescue has totalled nearly \$31 million. Of that, \$11.267 million was invested in Coastguard - \$5.607 million for search and rescue, and \$5.660 million for frontline water safety.

Many of you will have seen first hand the impacts of that investment, whether you have been part of the qualification redesign process, talked to people who saw the new recruitment ads or have received new personal protective equipment. In the

background there have also been salaries for key staff members, capital funding for new equipment, and support for membership growth programmes.

Nearly 90% of the people involved in search and rescue in New Zealand are volunteers – one of the highest rates of volunteer involvement in the world. Our sector simply could not do what it does without your involvement. Whether you are towing someone home, providing first aid, maintaining equipment, organising a training evening, or posting on social media, your contribution is seen and valued.

I would like to especially thank those of you who were able to assist with the many extreme weather events during the year. I don't think many of us will quickly forget the news footage we saw of search and rescue volunteers navigating floodwaters to help find people in distress. Without your efforts, many more lives would have been lost.

Search and rescue is a team effort, and the skill and commitment of Coastguard people is an integral part of our continued success. Because of your efforts, lives are saved, and families reunited.

On behalf of the NZSAR Council, thank you for everything you do to provide a consistently excellent service to New Zealanders and those who visit our shores.

Hon Damien O'Connor Associate Minister for Transport



With over 15,000 kilometres of coastline, and thousands of rivers and lakes to explore, it's no surprise that New Zealanders feel a close affinity with the water - and wherever their adventure takes them, they can rest easy knowing that Coastguard is there to help.

I'm told that this year is the busiest on record for search and rescue incidents, and callouts are increasing every year. For operational volunteers, this means leaving home in the middle of dinner, missing that school assembly, or leaving work at a moment's notice. And for those

in support roles, it means more boat maintenance, more calls coming in across the radio and more places to fill on the duty roster. Each role is important, and all are equally valuable.

While ocean rescues might be your bread-and-butter, over the last year I've seen Coastguard people responding to weather events, talking to people at boat shows, and taking part in community events, just to name a few examples. Each interaction raises the profile of Coastguard and might just be the nudge that someone needs to do a Day Skipper course, replace their lifejacket, watch a bar crossing video or even sign up to volunteer.

Thank you, once again, for all that you do to ensure the safe return of New Zealanders who head out onto the water.

Kirstie Hewlett Director, Maritime New Zealand



Coastguard continues to be an important partner for Maritime NZ at both strategic and operational levels. We are closely aligned in many aspects of our work, with harm prevention, supporting communities, and search and rescue being core business for us both.

Whether it's delivering information directly to at-risk communities, the Old4New lifejacket exchange programme, or ensuring that boaties who get into trouble are able to return to their loved ones through effective search and rescue operations, by working together we are amplifying our efforts to save lives and reduce harm.

As I noted last year, the work for all of us can only increase and this has proven to be true as Kiwis and returning visitors to New Zealand enjoy our beautiful coastal and inland waterways. The fact that Coastguard helped 6,300 people to get home safely in the past year illustrates that a day out on the water can often have unexpected outcomes.

In the year ahead I am looking forward to seeing the results of our collaboration to support communities to safely enjoy our waters. Partnership is fundamental to understanding the causes of harm and to creating effective interventions, built on insights and direction from those most affected.

I am proud of the mahi our people do and our shared commitment to creating a safer boating culture here and in the Pacific.

Corporate Partners



Search and Rescue Partners



Ambassadors



Funders, Trusts, Grants and Foundations



Thank you!

It takes a great team to save lives at sea.

If you already support Coastguard, thank you. You make everything we do possible.

Your support enables people to enjoy life on the water across Aotearoa on lakes, rivers and oceans, safe in the knowledge that Coastguard has their back out there.

If you've been inspired by what you've read in this report, you too can be part of the team saving lives at sea.

You'll be making a huge difference. You'll keep our rescue vessels on the water, our aircraft in the sky and our crews trained and ready.

To find out more about how you can help, head to www.coastguard.nz





Coastguard New Zealand

Tautiaki Moana Aotearoa

.....
Physical address: 3 Solent Street, Mechanics Bay, Auckland 1010

Postal Address: PO Box 2195, Shortland Street, Auckland 1140

.....
09 303 4303 | 0800 BOATIE (262 843)

.....
info@coastguard.nz | www.coastguard.nz

.....
 Coastguard New Zealand  @coastguardnewz  @coastguardnz